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NMCI Enterprise Account Management Update

Presented by

AMEAG Co-Chairs

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Agenda

- AMEAG Goal
- Enterprise Account Management (EAM) Policy
- Stand-up of EAM
- NET Development
- Concerns and Issues
- Recommendations & *The* Way Ahead

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Enterprise Account Management Goal

Short Term:

- Focused AMEAG scope - starting in FY05, we will not order any additional CLIN 24 accounts as long as an available account can be assigned to the requirement.
- Cost Avoidance in FY04 would have been ~$37M, the cost of inaction is repeating this inefficient distribution.

Long Term:

- Efficient Enterprise Account Management.

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Enterprise Account Management Policy

- Draft Policy Approved by Stakeholders Council
- Draft Policy Approved by DIR NMCI
- In Final Review by AMEAG Co-Chairs
- Ready for DIR NMCI Signature – 03 MAY 04
- Brief at 5 May Echelon II NMCI off-site (proposed)
- Post/Publish – NLT 10 MAY 04

Stand-up of EAM

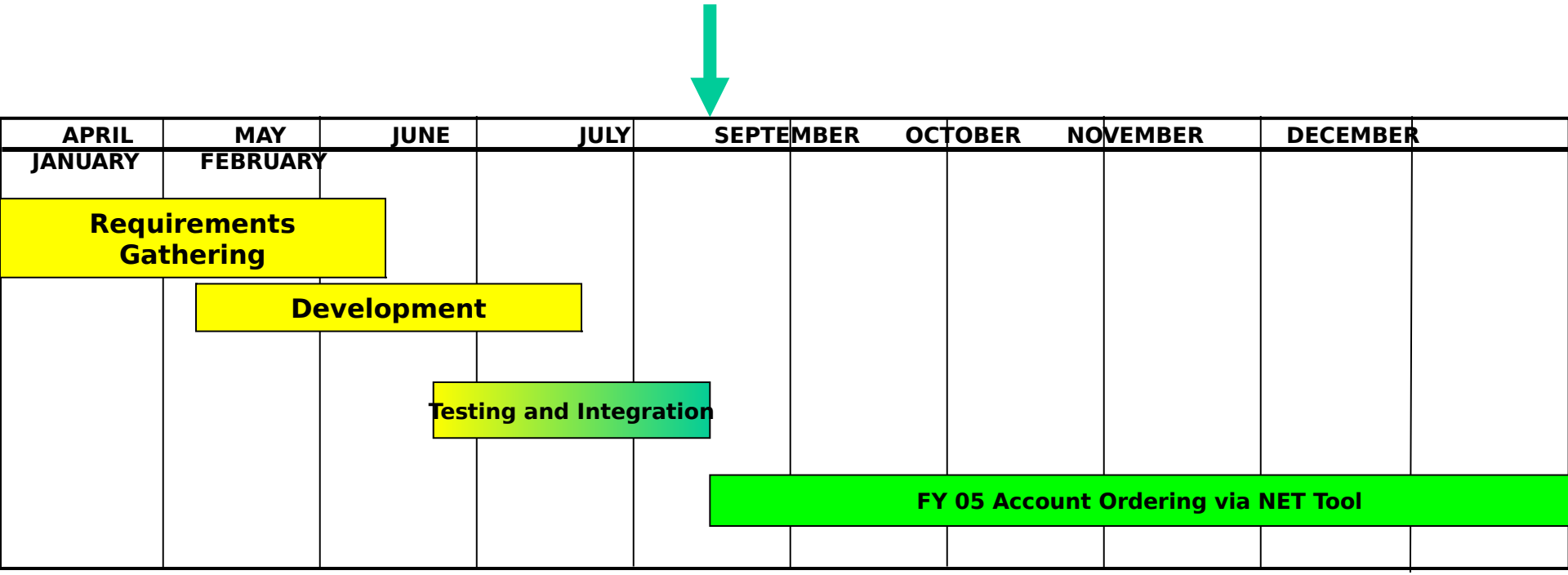
- NETWARCOM
  - Identifying resources required for Navy EAM
  - Efforts coordinated with MCNOSC to reduce duplicity
- MCNOSC
  - Identifying resources required for USMC EAM
  - Always planned to centrally managing accounts
    - had not worked details
  - Additional accounts currently unfunded

Considering Enterprise File Share (EFS) requirements

NET Account Ordering Tool Timeline

Implementation

Must be on-line for FY05 Order submission to begin



Concerns and Issues

1. NET functionality
   - On line, on time
2. EAM support
   - Action NWC and MCNOSC
   - Emergent unfunded
3. Functional/Training Accts
   - Not in scope
4. NNPI Physical COI
   - # of accounts required to deploy
   - Precedence for potential future physical COIs

Concerns and Issues

5. Assume accounts cannot be shared between physically separated COI & architecture.
   - Awaiting Clarification from EDS
   - USMC Account shortfall
   - USMC Co-Chair does not concur
6. AMEAG team stability
7. Cost & Level of effort to transition from CLIN24's to available accounts
8. Required support from EDS

Recommendations/Way Ahead

Separate Short Term from Long Term AMEAG Effort

- Assign single AMEAG Project Lead
  - Focused project execution
- NETWARCOM and MCNOSC identify EAM POC's
  - Identify resource requirements
- Participate in NET Ordering Tool Development

Continue to refine Long Term requirements

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Backup Slides

Policy Implementation

- NNWC and MCNOSC Assume Responsibilities of EAM
  - Action: Identify resource requirements to stand-up infrastructure & staff to manage accounts (funding source – DIR NMCI?)
- Second Account Pooled/Managed at Enterprise Level
- Possible Additional Account Funding Requirement in Long Term

Note: Physical COIs impact needs to be determined

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Benefits and Savings Potential with EAM

- Significant Reduction of CLIN 24 Requirements
- Immediate Recognition of Savings Derived from EAM
- Facilitates Tracking and Accountability of Account Requirements and Status
- Managing and Pooling Accounts at Enterprise Level
  - All Echelon II Excess Accounts Consolidated into Pool
- Reduction in Account Management Personnel and Effort
- Provides Everyone Visibility/Access to Pooled Accounts

Benefits of Account Ordering Tool

- Facilitates Tracking and Accountability of Account Requirements and Status
- Cost and Account Totals Rolled-up from Across Enterprise
- Visibility of all Accounts in Enterprise
  - Available
  - Undelivered
  - Status
    - Active
    - Deactivated
    - Stale
    - Inactive
    - Deleted or Pending Deletion Authorization

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Managing The Enterprise

- More Efficient and Centralized Ordering Process
- Reduce complexity of Ordering Process
- Centralized User Accounts Management
  - Over 700K currently on order
- Manage Enterprise Account Requirements

  Note : Given what we know about end strength and NMCI accounts avail, there is a relatively small bill for accounts and management staffing. Unknown funding source at this time.
- Moves / Adds / Changes (MAC) Module Integration
  - Linked to Account Ordering Tool
- Account Status
- Training for Claimants

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Account Ordering Tool Development

- Requirements Gathering In-Progress
  - NET
  - NWC and MCNOSC
  - CTRs/SMEs
- Development – May to July
- Testing and Integration – July to September
- Implementation – September
- In Time for FY05 Order Submission

Placeholder Slide

Accounts

- **Problem**
  - **Accounts available: 684,558 (per seat orders)**
  - **Accounts used: 431,154 (user profiles in NET)**
  - **Extra accounts ordered: 52,484 (specific CLIN 24 orders)**
  - **Duplicate accounts**
    - **Reserve + Active**
    - **New account on transfer**
  - **Other accounts needed**
    - **Student**
    - **Watchstander**
- **Resolution**
  - **Claimant management within claimancy**
  - **DNMCI /CNNWC / N61 manage enterprise**
  - **Student CLIN (DNMCI/NETC)**

Account Requirements

Draft